



Smart sensor technology supports care work and safe living

The people and situations featured in this brochure are illustrative and not actual customers.

Norlandia Isokarhu nursing home – Experiences of using Vivago SentioAI™ sensor technology to support daily care

December 2025

The Norlandia Isokarhu nursing home is located in Tuusula Finland, where residents share their daily lives with a daycare center and a dog daycare center. Isokarhu offers 24/7 care and residential home care services for those with lighter service needs. In June 2025, we launched a pilot project for Vivago SentioAI sensor technology in collaboration with the staff at the Isokarhu nursing home. This text is based on the staff's experiences during the implementation and pilot phase.

Benefits identified in the pilot for daily care

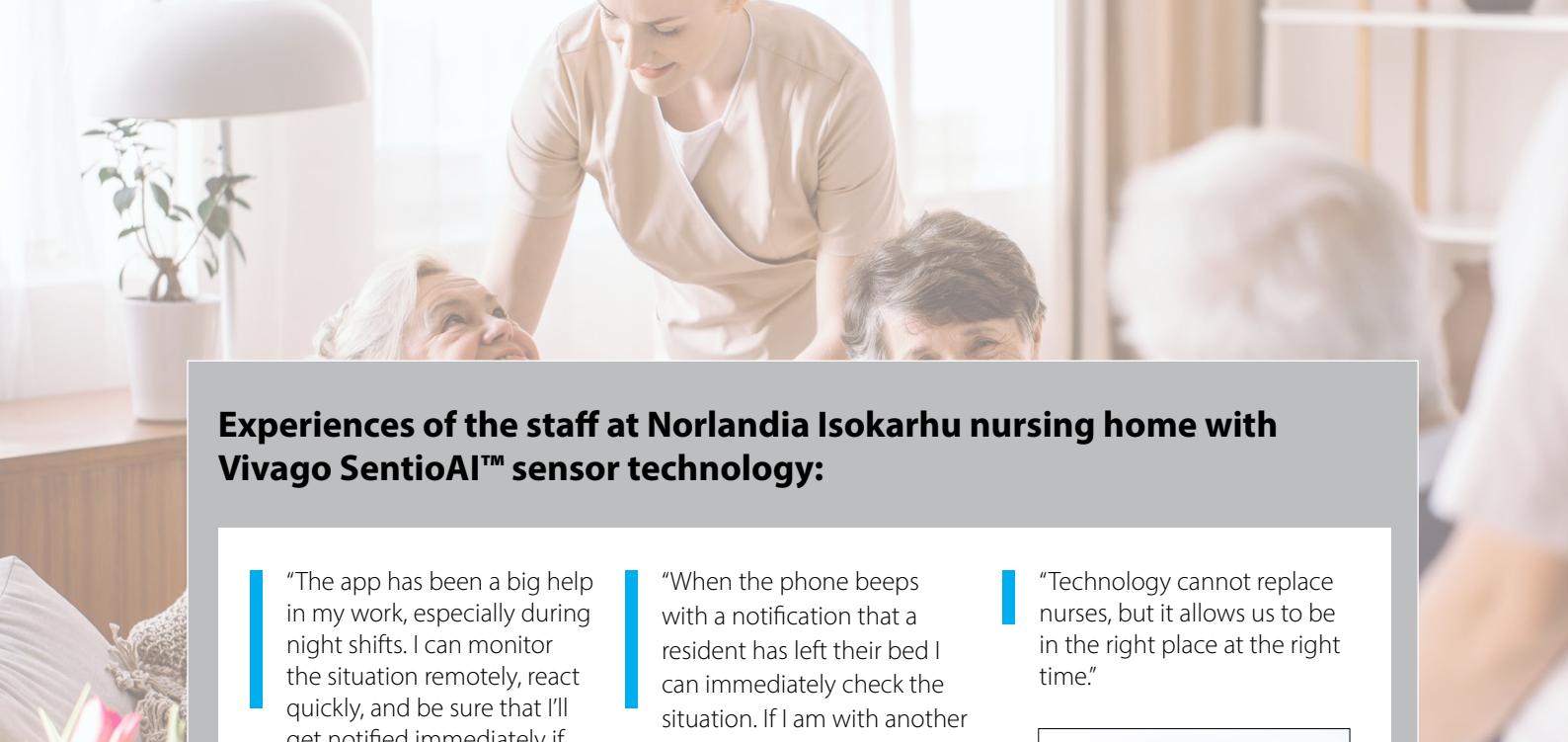
- Real-time tracking:** Shows immediately where the resident is moving – quick response increases safety.
- Clear notifications:** The type and location of the alarm can be seen at a glance on the phone screen.
- Control panel:** Enables simultaneous monitoring of multiple rooms.
- Versatile features:** Bed exit detection, fall detection, and continuous room monitoring.
- Customizable settings:** Alarm times can be adjusted to suit the care environment and individual resident needs, for example, leaving the bed at night between 9 p.m. and 7 a.m.
- Clear user interface:** The app is easy to use even in busy situations.



Vivago SentioAI™

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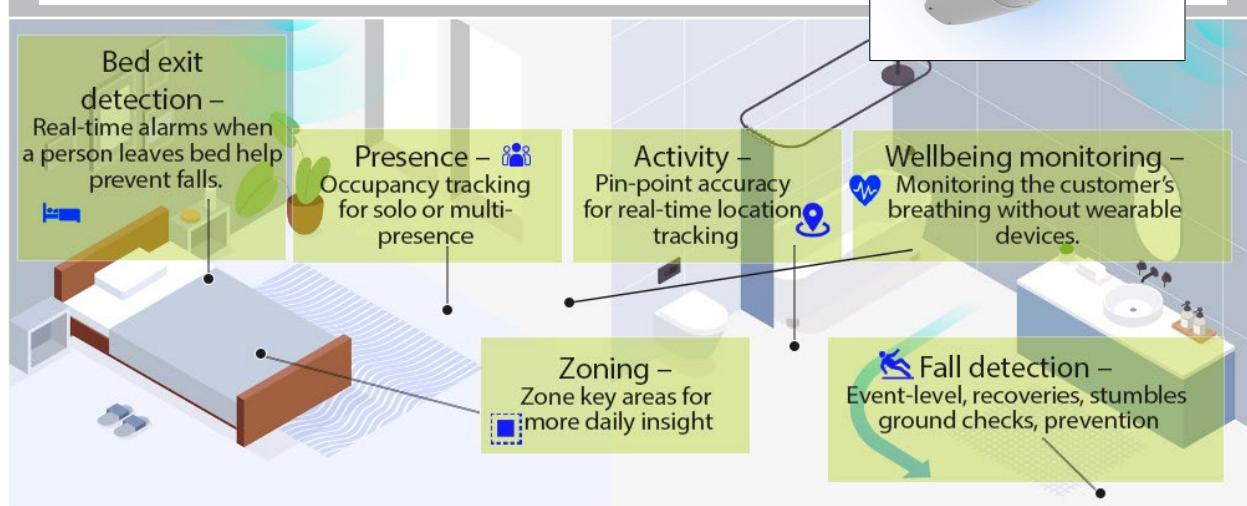


Experiences of the staff at Norlandia Isokarhu nursing home with Vivago SentioAI™ sensor technology:

"The app has been a big help in my work, especially during night shifts. I can monitor the situation remotely, react quickly, and be sure that I'll get notified immediately if someone needs help. It gives me peace of mind—and makes my job easier when I know I can rely on technology to support me."

"When the phone beeps with a notification that a resident has left their bed I can immediately check the situation. If I am with another resident at the same time, I can see what is happening in real time on the app. It provides certainty and saves time."

"Technology cannot replace nurses, but it allows us to be in the right place at the right time."



The advanced sensor technology of **Vivago SentioAI™** monitors the customer's **activity** and **presence**, detecting falls, movement, and wellbeing-related changes in real time.

Vivago SentioAI supports monitoring of the user's functional ability by identifying deviations in daily routines. The alarms generated by the solution provide professionals with actionable recommendations, the ability to respond quickly in critical situations, and tools for predicting and preventing falls using wellbeing and behavioral data. Proactive action in the user's daily life enhances safety and supports independent living.

Vivago SentioAI™ is categorized as a non-medical wellness and safety device.

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